

# **AGENCY STRATEGIC PLAN**

**FOR THE FISCAL YEARS**

**2003 - 2007**



**DEPARTMENT OF ARKANSAS STATE POLICE**

**FUNCTIONAL AREA: PUBLIC SAFETY**

# **AGENCY STRATEGIC PLAN APPROVAL FORM**

**FOR THE FISCAL YEARS**

**2003 - 2007**

**Colonel Don Melton**  

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**Director**

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# STRATEGIC PLAN

<b>Agency Name</b>	Department Of Arkansas State Police
<b>Agency Mission Statement:</b>  The mission of the Arkansas State Police is to protect human life and property in the State of Arkansas by providing the highest quality of law enforcement services to the people of Arkansas.	

## **AGENCY GOAL 1:**

The Arkansas State Police will manage and use its resources with an emphasis on criminal activity and unsafe driving practices that pose the greatest threat to the well being of the public.

## **AGENCY GOAL 2:**

The Arkansas State Police will develop partnerships with other law enforcement agencies for the purpose of preventing and solving crimes, improving the safety of Arkansas highways and providing other services to the citizens of Arkansas.

## **AGENCY GOAL 3:**

The Arkansas State Police will maintain the confidence and respect of the public by carrying out its mission and goals with integrity and professionalism.

## **AGENCY GOAL 4:**

The Arkansas State Police will recruit, hire and retain the best-qualified Commissioned and civilian employees by providing training, career development and advancement opportunities and compensation appropriate to the duties and responsibilities of the employees.

# STRATEGIC PLAN

<b>Agency Name</b>		Department of Arkansas State Police
<b>Program</b>		Administration and Support Services Program
<b>Program Authorization</b>		Arkansas Code Annotated § 12-8-101, t seq and § 12-8-108 et seq.
<b>Program Definition:</b>  <b>Funds-Center Code: <u>XXX</u></b>		The Administration Division of the Arkansas State Police will provide efficient and effective administrative support to the operational divisions of the department in the areas of human resources, financial management, aircraft operations, executive protection, special investigations and public information services. In addition, the Administrative Division will process and administer in an accurate and timely manner, those licensure and certification responsibilities of the department, including Private Investigator/Security Guard, Concealed Handgun Permits, Used Motor Vehicle Dealers and others.
<b>AGENCY GOAL(S) #</b>	<b>1,2,3,4</b>	
<b>Anticipated Funding Sources for the Program:</b>		General Revenue, Special Revenue, Federal Funds

## **GOAL 1: (Sub-Funds Center Code: XXGOAL1)**

“Direct the overall operations of the Arkansas State Police and provide support services to fulfill the mission of the agency.”

### **OBJECTIVE 1: (Sub-Funds Center Code: XXXG1OBJ1)**

Efficiently manage the operations of the Arkansas State Police utilizing executive leadership and administrative support.

#### **STRATEGY 1: (Sub-Funds Center Code: XXXA)**

Direct operations of the agency adhering to statutory requirements.

#### **STRATEGY 2: (Sub-Funds Center Code: XXXB)**

Provide support to all agency personnel through human resources, payroll, benefits and fiscal administration.

#### **STRATEGY 3: (Sub-Funds Center Code: XXXC)**

Successfully recruit minority applicants for agency positions.

# STRATEGIC PLAN

## **STRATEGY 4: (Sub-Funds Center Code: XXXD)**

Obtain funding for law enforcement programs that are directly related to the mission of the Arkansas State Police.

## **OBJECTIVE 2: (Sub-Funds Center Code: XXXG1OBJ2)**

Utilize information technology to efficiently and effectively support the mission of the Arkansas State Police.

## **STRATEGY 1: (Sub-Funds Center Code: XXXA)**

Use the Automated Fingerprint Identification System (AFIS) to support law enforcement efforts by making information available to every law enforcement agency in the State of Arkansas.

## **STRATEGY 2: (Sub-Funds Center Code: XXXB)**

Provide communication services between field personnel and the respective dispatch center.

## **STRATEGY 3: (Sub-Funds Center Code: XXXC)**

Provide support operations for all agency personal computers.

## **OBJECTIVE 3: (Sub-Funds Center Code: XXXG1OBJ3)**

Provide general support operations to agency personnel.

## **STRATEGY 1: (Sub-Funds Center Code: XXXA)**

Support law enforcement activities by providing safe vehicles, maintenance and upkeep for agency fleet.

## **STRATEGY 2: (Sub-Funds Center Code: XXXB)**

Provide aviation support to law enforcement activities by participating in search, surveillance and transportation operations.

# STRATEGIC PLAN

## **OBJECTIVE 4: (Sub-Funds Center Code: )**

Provide public safety support services for the State of Arkansas.

### **STRATEGY 1: (Sub-Funds Center Code: XXXA)**

Process Criminal Background Checks (State and Federal) as legislatively required, aiding businesses and individuals in the State of Arkansas.

### **STRATEGY 2: (Sub-Funds Center Code: XXXB)**

Provide compilation of motor vehicle collision data to businesses and individuals and for purposes of using combined data to improve the safety of the motoring public.

### **STRATEGY 3: (Sub-Funds Center Code: XXXC)**

To provide legislatively mandated licenses, testing and oversight to respective businesses and individuals in the State of Arkansas.

# STRATEGIC PLAN

<b>Agency Name</b>	Department of Arkansas State Police
<b>Program</b>	Administration and Support Services Program

## PERFORMANCE MEASURES: (Effort, Output, Outcome, and/or Efficiency)

<b>DESCRIPTION</b> (Indicate the Goal and Objective to which applicable)	<b>METHODS AND SOURCES USED OBTAINING DATA</b>	<b>FISCAL YEAR 2003</b>	<b>FISCAL YEAR 2004</b>	<b>FISCAL YEAR 2005</b>	<b>FISCAL YEAR 2006</b>	<b>FISCAL YEAR 2007</b>
Goal 1, Objective 1 Percentage of agency performance objectives and targets met.	Internal Reports	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 1 Percentage of Agency staff and budget in the Administration Program, as compared to total agency positions and budget.	Comparison of agency personnel report	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 1 Number of prior year audit findings repeated in subsequent audits.	Reports from Legislative Audit	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 1 Growth in percentage of minority applicants compared to previous year.	Applicant files and statistical data compilations based on race/gender	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 1 Number of funding sources/programs secured for the agency.	Successful grant awards	TBD	TBD	TBD	TBD	TBD



# STRATEGIC PLAN

<b>DESCRIPTION</b> (Indicate the Goal and Objective to which applicable)	<b>METHODS AND SOURCES USED OBTAINING DATA</b>	<b>FISCAL YEAR 2003</b>	<b>FISCAL YEAR 2004</b>	<b>FISCAL YEAR 2005</b>	<b>FISCAL YEAR 2006</b>	<b>FISCAL YEAR 2007</b>
Goal 1, Objective 2 Agency Information Technology budget as a percentage of the total agency budget.	Review of respective cost center	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 2 Number of proprietary information systems maintained by agency staff or maintained through contractual services.	Review of contracts and staff information	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 2 Number of AFIS submissions	AFIS reports	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 2 Number of law enforcement agencies using the AFIS system.		TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 2 Number of crimes solved using AFIS.	AFIS reports	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 2 Amount of user equipment programmed to use the Communication system.	Review of programming records	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 2 Number of maintenance calls on the Communication system.	Review of maintenance schedule log	TBD	TBD	TBD	TBD	TBD

# STRATEGIC PLAN

<b>DESCRIPTION</b> (Indicate the Goal and Objective to which applicable)	<b>METHODS AND SOURCES USED OBTAINING DATA</b>	<b>FISCAL YEAR 2003</b>	<b>FISCAL YEAR 2004</b>	<b>FISCAL YEAR 2005</b>	<b>FISCAL YEAR 2006</b>	<b>FISCAL YEAR 2007</b>
Goal 1, Objective 3 Total miles traveled by agency employees.	Monthly vehicle reports	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 3 Number of times aircraft used to support law enforcement operations.	Monthly aircraft report	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 4 Number of criminal background checks performed	Identification Bureau records	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 4 Number of motor vehicle crash reports processed.	Accident records log	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 4 Number of regulatory licenses issued or renewed.	Regulatory section records	TBD	TBD	TBD	TBD	TBD

# STRATEGIC PLAN

<b>Agency Name</b>		Department of Arkansas State Police
<b>Program</b>		Criminal Investigation Program
<b>Program Authorization</b>		Arkansas Code Annotated § 12-8-101, et seq. and § 12-8-108 et seq.
<b>Program Definition:</b>  <b>Funds-Center Code: <u>XXX</u></b>		The Arkansas State Police Criminal Investigation Division will provide proactive criminal investigation enforcement while working with city, county, state, and federal agencies. The Criminal Investigation Division will serve all seventy-five counties with the goal of protecting and serving the citizens of Arkansas by providing professional quality criminal investigations with emphasis on major crimes and narcotics violations.
<b>AGENCY GOAL(S) #</b>	<b>1,2,3,</b>	
<b>Anticipated Funding Sources for the Program:</b>		General Revenue, Special Revenue, Federal Funds

## **GOAL 1: (Sub-Funds Center Code: XXXGOAL1)**

“Assist other law enforcement agencies and prosecuting attorneys in the investigation of felony crimes.”

### **OBJECTIVE 1: (Sub-Funds Center Code: XXXG1OBJ1)**

To improve public safety through enforcement of criminal laws and by providing assistance to other law enforcement agencies in Arkansas.

#### **STRATEGY 1: (Sub-Funds Center Code: XXXA)**

Conduct investigations and provide assistance to other law enforcement agencies for criminal activities.

### **OBJECTIVE 2: (Sub-Funds Center Code: XXXG2OBJ1)**

Provide field support operations to assist the agency through investigative support, training, SWAT and crisis negotiations.

# STRATEGIC PLAN

## **STRATEGY 1: (Sub-Funds Center Code: XXXA)**

Assist the agency and other law enforcement agencies through training and investigative support.

## **STRATEGY 2: (Sub-Funds Center Code: XXXB)**

Provide support to the agency and other law enforcement agencies through SWAT and Crisis Negotiation teams.

# STRATEGIC PLAN

<b>Agency Name</b>	<b>Arkansas State Police</b>
<b>Program</b>	<b>Criminal Investigation Program</b>

## PERFORMANCE MEASURES: (Effort, Output, Outcome, and/or Efficiency)

<b>DESCRIPTION</b> (Indicate the Goal and Objective to which applicable)	<b>METHODS AND SOURCES USED OBTAINING DATA</b>	<b>FISCAL YEAR 2003</b>	<b>FISCAL YEAR 2004</b>	<b>FISCAL YEAR 2005</b>	<b>FISCAL YEAR 2006</b>	<b>FISCAL YEAR 2007</b>
Goal 1, Objective 1 Number of criminal investigations opened by ASP.	Monthly activity reports	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 1 Number of homicides investigated	Monthly activity reports	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 2 Number of other law enforcement agencies receiving methamphetamine lab training from the ASP.	Training records	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 2 Number of methamphetamine labs identified and cleaned up.	Monthly activity reports	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 2 Number of SWAT and Crisis Negotiation calls responded to by ASP.	SWAT reports	TBD	TBD	TBD	TBD	TBD

# STRATEGIC PLAN

<b>Agency Name</b>		Department of Arkansas State Police
<b>Program</b>		Crimes Against Children Program
<b>Program Authorization</b>		A.C.A.12-8-501, Governor's Proclamation (E)-97-08), A.C.A. 12-12-501 (Child Maltreatment Act ), A.C.A. 9-27-301 (Juvenile Code), Angela R. Amended Settlement Agreement, The Adoptions and Safe Families Act (ASFA), The Child Abuse Prevention and Treatment Act (CAPTA), ASP/DHS Agreement, Child Maltreatment Assessment Protocol
<b>Program Definition:</b>  <b>Funds-Center Code: <u>XXX</u></b>		The Crimes Against Children Division in cooperation with other state agencies and local law enforcement agencies will manage and administer the statewide twenty-four hour Child Abuse Hotline, and record all reports of alleged child abuse. Cases of child abuse will be assigned and investigated in accordance with state and federal statutes and in compliance with the standards established by the ' <i>Angela R.</i> ' settlement agreement. The Crimes Against Children Division is mandated to provide competent and thorough child abuse investigations which are sensitive to the needs of children and families.
<b>AGENCY GOAL(S) #</b>	<b>1,2,3,4</b>	
<b>Anticipated Funding Sources for the Program:</b>		General and Special Revenue

## **GOAL 1: (Sub-Funds Center Code: XXXGOAL1)**

"To improve the safety of Arkansas children."

### **OBJECTIVE 1: (Sub-Funds Center Code: XXXG1OBJ1)**

To improve the safety of Arkansas children through the prompt investigation of suspected incidents of child abuse or maltreatment and to refer cases, as necessary, for criminal prosecution.

### **STRATEGY 1: (Sub-Funds Center Code: XXXA)**

Operate the Child Abuse Hot Line 24 hours per day.

# STRATEGIC PLAN

## **STRATEGY 2: (Sub-Funds Center Code: XXXB)**

Conduct investigations on all reports meeting the established criteria of suspected child abuse or maltreatment.

## **STRATEGY 3: (Sub-Funds Center Code: XXXC)**

Conduct child abuse or maltreatment investigations and pursue the prosecution of offenders.

# STRATEGIC PLAN

<b>Agency Name</b>	Department of Arkansas State Police
<b>Program</b>	Crimes Against Children Program

## PERFORMANCE MEASURES: (Effort, Output, Outcome, and/or Efficiency)

<b>DESCRIPTION</b> (Indicate the Goal and Objective to which applicable)	<b>METHODS AND SOURCES USED OBTAINING DATA</b>	<b>FISCAL YEAR 2003</b>	<b>FISCAL YEAR 2004</b>	<b>FISCAL YEAR 2005</b>	<b>FISCAL YEAR 2006</b>	<b>FISCAL YEAR 2007</b>
Goal 1, Objective 1 Number of calls received by the Child Abuse Hot Line.	Records of Hot Line	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 1 Percentage of calls requiring further investigation.	Records of Hot Line	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 1 Number of suspected cases of child abuse or maltreatment investigated.	Monthly activity report	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 1 Number of criminal investigations of suspected cases of child abuse or maltreatment initiated.	Monthly activity report	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 1 Number of criminal investigations of suspected cases of child abuse or maltreatment closed.	Monthly activity report	TBD	TBD	TBD	TBD	TBD



# STRATEGIC PLAN

<b>Agency Name</b>		Department of ARKANSAS STATE POLICE
<b>Program</b>		Highway Patrol Program
<b>Program Authorization</b>		Arkansas Code Annotated Section 12-8-101, et. seq. and Section 12-8-108, et. seq.
<b>Program Definition:</b>  <b>Funds-Center Code: <u>XXX</u></b>		The Arkansas State Police, Highway Patrol Division, will provide professional traffic law enforcement in a statewide operation, designed to maintain and improve safety on federal and state roadways; enforcing criminal and traffic laws, investigating the cause of motor vehicle crashes, answering calls for police services, assisting other law enforcement agencies and operator license testing.
<b>AGENCY GOAL(S) #</b>	<b>1,2,3,4</b>	
<b>Anticipated Funding Sources for the Program:</b>		General, Special and Federal Revenues.

## **GOAL 1: (Sub-Funds Center Code: XXXGOAL1)**

“Assume leadership role in the enforcement of traffic laws to improve highway safety for the motoring public.”

### **OBJECTIVE 1: (Sub-Funds Center Code: XXXG1OBJ1)**

To improve highway transportation safety by enforcing traffic laws and by providing assistance to motorists on state patrolled highways.

#### **STRATEGY 1: (Sub-Funds Center Code: XXXA)**

Train, equip and assign Troopers to patrol highways in the State of Arkansas.

#### **STRATEGY 2: (Sub-Funds Center Code: XXXB)**

Provide Commercial Driver License Testing (CDL) and Driver License Testing (DL) to the citizens of Arkansas.

# STRATEGIC PLAN

<b>Agency Name</b>	Department of Arkansas State Police
<b>Program</b>	Highway Patrol Program

## PERFORMANCE MEASURES: (Effort, Output, Outcome, and/or Efficiency)

<b>DESCRIPTION</b> (Indicate the Goal and Objective to which applicable)	<b>METHODS AND SOURCES USED OBTAINING DATA</b>	<b>FISCAL YEAR 2003</b>	<b>FISCAL YEAR 2004</b>	<b>FISCAL YEAR 2005</b>	<b>FISCAL YEAR 2006</b>	<b>FISCAL YEAR 2007</b>
Goal 1, Objective 1 Number of Highway Patrol Troopers per total highway miles in the State of Arkansas.	Personnel data and Highway Department mileage information	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 1 Number of crashes investigated by Highway Patrol Troopers.	Monthly activity reports	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 1 Number of crashes investigated by Highway Patrol Troopers classified as "injury" accidents.	Crash report data	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 1 Number of crashes investigated by Highway Patrol Troopers classified as "fatal" accidents.	Crash report data	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 1 Number of persons killed in traffic crashes in Arkansas.	Fatal Count report	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 1 Number of alcohol-related automobile crashes investigated by Highway Patrol Troopers	Monthly activity reports	TBD	TBD	TBD	TBD	TBD

## STRATEGIC PLAN

Goal 1, Objective 1 Number of speed-related automobile crashes investigated by Highway Patrol troopers	Monthly activity reports	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 1 Number of motorists assists provided by Highway Patrol Troopers	Monthly activity reports	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 1 Annual Arkansas seatbelt compliance rate	National Highway Traffic Safety Administration	TBD	TBD	TBD	TBD	TBD
Goal 1, Objective 1 Number of CDL and DL tests performed	Monthly activity report from examiners	TBD	TBD	TBD	TBD	TBD